Technical Service Bulletin

Cobra Moto, LLC
240 Uran Street
Hillsdale, Michigan 49242
(517) 437-9100 phone
(517) 437-9101 fax

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TSB0924 CX5E Firmware Update

There is new firmware for both the RDU and the battery to aid operation and reliability. Firmware upgrades are only possible with the use of the diagnostic tool (MCMUTL76).

This impacts 2023 models updated after Daytona (March 3rd) and all 2024 models VIN CCX5E24080, or earlier, regardless of voltage.

	Battery	RDU (cal)
Latest firmware	2.4.0	3.4.3 (1.0.1)

Customers should work with their dealer to get this latest firmware update. Alternatively, customers can rent, or purchase, the tool from Cobra. MCMUTL76.

The tool can be rented at no charge (customer pays shipping) but a deposit of $1250 is required to ensure it's safe and timely return (20 days). It can also be purchased for the same price. Let Cobra know ahead of time if you wish to purchase and a long term license will be loaded.